

Case Study

Discuss the following issues on your table



What are the issues here for BMs?

What assurance would you be looking for on those issues as a Board?

Mid August

The CX reports that he has received a letter from the Regulator about data quality relating to the 30 June quarterly survey.

The survey said that the association had just three months of funding available when in fact it should have said nine months.

What are the issues here for BMs?

What assurance would you be looking for on those issues as a Board?

Mid November

The CEO reports that there are some issues related to non-compliance with RSH requirements on health and safety.

Fire safety assessments have been completed but the actions have not all been implemented.

The CEO is suggesting that the matters are being fixed in the next month, but has not reported the matter to the RSH.



What are the issues here for BMs?

What assurance would you be looking for on those issues as a Board?

Mid December

As part of the work to address the funding issues previously reported, it has come to light that the association is likely to breach covenants at the end of March.

No reference had been made to that in the 30 September quarterly survey.

The RSH has sent in an enquiry to the landlord following a complaint from the tenant about H&S work not completed to replace fire doors.