



HOUSING DIVERSITY NETWORK
NORTH WEST – GROUP 1
STAFF MENTORING PROGRAMME 2017-2018

CLASS TWO

Date: Monday 4th December 2017
Time: 9.45 am – 3.45 pm
Venue: Magenta Living, Partnership Building, Hamilton Street, Birkenhead, Merseyside CH41 5AA
Lunch: Provided
Contact: Sue Waterall **Mob:** 07939 629781

Programme

09.45 Arrivals, refreshments and registration
10.00 Are we feeling intelligent today?
10.15 Mentoring experiences and the STARR technique
10.45 BREAK
11.00 Jamie Martin, Head of Community Regeneration, Magenta
"Leadership"
12.00 Lean in to Class 3 ...
12.30 LUNCH
1.15 John Roach, Head of Housing Income, Magenta
"Making sense of Universal Credit"
2.15 BREAK
2.30 Joanne Ford, Training & Development Advisor, Magenta
"Developing Resilience"
3.15 PPI - understanding ourselves and others
3.30 What happens next and questions
3.45 CLOSE