

NEWSLETTER



Autumn Conference Tickets now on Sale!

The sun is shining and it looks like we're still in with a chance of summer arriving before September is over but, as ever here at HDN, we can cope whatever the weather, and we're looking forward with optimism. And our big annual event is coming into view as preparations for our third annual Autumn Conference are well underway.

Put it in your calendar for the 6th Autumn; tickets are now on sale and the conference, with its theme: **Breaking Barriers** is an event not to be missed. We'll be in Birmingham again, and hosted by Chante Joseph, the host of The Guardian's Pop Culture Podcast, it will be a day packed with enlightening presentations and interactive debate

In society too many barriers are put in front of people; and one of our core aims, here at HDN, is to promote diversity and inclusion in the housing sector. We need to be brave with our questions and in breaking down those barriers and, as always, our Autumn Conference will present a great opportunity for us to work together, share ideas and make real progress.

We're excited to have Sara Langston, the founder of the Margaretting Academy, with us in Birmingham. Her Academy is a free resource for small charities and public services to improve and grow their services. Sara's session: **Accessible and Inclusive Services by Design** will show us how to influence consumer behaviour and promote social good. You will learn how to use social marketing to deliver change in your local community and within the social housing sector.

We're on the hunt for Mentors and Board Members

Our 2023/24 SMP cohort is embarking on, what we hope will be, an enriching, inspiring and potential unleashing 12 months and, as always, we are so grateful for the time and skills generously given by our team of superb mentors.

We need to keep our stock of mentors high and, particularly in the North of England and now the Midlands, we're looking for people who are ready to give something back, namely their experience in life and the workplace and desire to help others. Is that you or someone you know? Please get in contact with us by [clicking here](#).

And, if your organisation is looking to improve the capabilities of its board members, or if you have just recruited some new board members, check out our [Board Excellence Programme](#).



EVENTS

For details of ALL our events [CLICK HERE](#)

NEW MEMBERS



NOW HIRING

Director of Customer



gentoo Group is searching for a Director of Customer who will help shape their Corporate, Tenant, and Communities Strategies. 🏠👥 You'll be responsible for designing and implementing customer service initiatives that align with Gentoo's goals. Ready to make an impact on the lives of their tenants and communities?

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Non-Executive Directors



Reading Buses are on the lookout for new Non-Executive Directors to join their team! They are seeking individuals with expertise in customer service, marketing, human resources, local government, and/or transport/logistics. Plus, local links to the community are equally important.

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What We Do at HDN Contact us to see if we can help



We work with organisations on a range of equality, diversity and inclusion issues. These include management and leadership training, board and executive team discussions on Black Lives Matter and/or the pandemic, and reviewing and helping on Equality, Diversity and Inclusion Action Plans and Strategies.

Contact [Mushtaq Khan](#) for further details.

WHAT THE TEAM'S BEEN TALKING ABOUT THIS WEEK

Well what is everyone talking about? The brilliant Lionesses have roared their way to the Women's Football World Cup final and face Spain on Sunday with a chance to make history. Whether you're a sports fan or not it's hard not to feel proud of our girls who have overcome a couple of flat performances to battle their way to the edge of immortality with a thumping semi-final over Australia's Matildas. And that win was particularly sweet after we failed to win the Ashes this summer.

One of our team had a cheeky bet on Spain at the start of the tournament... I hope they're ashamed of themselves! :)