

# Promoting Equality, Diversity & Inclusion: Focusing on Residents & Staff

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**LONDON  
DIVERSITY  
GROUP**

2 October, 2019

9.30-4pm

Metropolitan Thames Valley, The Johnson Building, 77  
Hatton Garden, Holborn, EC1M 8JS

## Workshop aims:

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- ▶ Embracing diversity and inclusion across the housing sector by focusing on:
  - ▶ Understanding diversity and inclusion and focusing predominantly on our residents and staff
  - ▶ Sharing best practice and initiatives across the sector
  - ▶ Promoting new ideas in organisations to drive:
    - ▶ resident satisfaction and engagement
    - ▶ staff satisfaction and engagement
  - ▶ Celebrating how our organisations are promoting diversity & inclusion

# Workshop - Morning Session

▶ 9.30

Arrivals & Refreshments

▶ 9.50

Chair's welcome & Introductions - Kam Sandhu Shinger

▶ 10.00

Tenant engagement & resident involvement

Speaker: Annelie Sernevall - HDN Manager, London & South East

▶ 10.40

Resident involvement - sharing best practice

Speaker: John Giesen - TPAS Chair & former CEO of B3 Living

▶ 11.15

Break

▶ 11.30

Co-production & Housing - The practicalities of what co-production means and sharing good practice

Speaker: Grace Gedge - Planning & Policy Officer, Peabody

▶ 12.10

Breakout roundtable: 'What is the greatest challenge facing your organisation on tenant engagement & what is your one takeaway from this morning's session that will help you overcome this challenge?'

Facilitator: Kam Sandhu Shinger

# Workshop - Afternoon Session

▶ 12.50

Lunch & Networking opportunities

▶ 2.00

Equality & Diversity Regulation or Self-Scrutiny - A possible diversity score-card for the sector

Speaker: Raj Patel - CEO of HDN

▶ 2.40

Staff Networks - Overview, barriers and sharing best practice

Speaker: Sandra Sanglin - Head of Corporate Responsibility, Clarion Housing Group

▶ 3.20

Roundtable: How was National Inclusion week for you? Share your highlights and ideas on how you will measure what success looks like to help make your organisation a more inclusive place?

▶ 3.50

Closing remarks

Speaker: Jan Gale, Head of Diversity and Inclusion, L&Q

▶ 4.00

Finish