



Message from the Chief Executive.

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Collaboration with ex EHRC legal consortium

We are on the point of signing off a formal tie-up with a consortium of lawyers who until late last year all held senior positions at the EHRC and most of whom either led on or played significant roles in projects/enquiries impacting on the housing sector. From briefings on the latest changes in employment and equality legislation, statutory and non-statutory Codes of Guidance through to Equality Analysis, we hope to give HDN members discounted access to training and consultancy to this newly formed Consortium. For further details please email me direct at Clifton@housingdiversitynetwork.co.uk

Inside Housing & HDN Members 2013 E&D Survey

Following recent meetings with Inside Housing, they have confirmed their intention to work with us on a survey of our members aimed at assessing the cumulative impact that Government, legislative and regulatory pressures have had on the profile of E&D in the housing sector over the past couple of years. The results of the survey will be published in Inside Housing during this summer and can I encourage all of our members to respond to the survey as clearly the higher the response rate the greater the impact the survey will have across the sector. We would also use our contacts with the HCA to share these findings (ensuring of course that confidentiality is respected throughout the process). In terms of our campaigning role, we will happily also share any findings with both Government and Opposition parties.

Midlands Equalities Forum Launch

Following on from last month's exploratory meeting organised and hosted by Wolverhampton Homes, we now have a date (13 May) and a venue (Sandwell Homes) for the inaugural meeting of this new Forum. We even have a special guest speaker- Jon Prasher, Group Head Diversity Marketing at Places for People Group and HCA E&D Advisory Board member. Please contact Carla@housingdiversitynetwork.co.uk to find out more details.

Mentoring for Managers

From April the Chartered Institute of Housing are offering mentoring for managers attending their successful modular 4 day manager development programme. The mentoring element of the programme will be provided by the HDN.

This programme is for managers who are either new to their role or middle managers who are keen to replenish and build their existing skills. In addition to the knowledge and skills learned with the taught element of the programme, the option of mentoring will provide a confidential place for applying learning and practical problem solving with an experienced manager outside their own organisation.

The availability of this option offers a further development option for mentees from the Edge Forward Programme to develop management skills with the support of a mentor; and for those attending the CIH Management programme the option of Mentoring to help them sustain and embed their skills.

HDN is looking to develop a pool of mentors who would like to share and develop their skills by mentoring on this programme. Mentors should be line managers and have mentoring or coaching experience. They may be experienced mentors from the Edge Forward programme or new mentors interested in developing their mentoring and coaching skills, working with managers from other organisations. **We will be running a full day Manager Mentoring Workshop on 28th June with the CIH in London to prepare mentors for this role, which will cover both mentoring techniques and some of the content of the 4 day manager programme.**

A further training day will run in Manchester, subject to demand.

Further information about the programme can be found on both the CIH and HDN websites together with an application form for Mentors. To offer your skills as a mentor contact the Housing Diversity Network by calling 0870 143 2732 or email mmdp@housingdiversitynetwork.co.uk

HDN Membership renewal time!

Membership renewal details are due to be posted out week commencing 18 March. Not only am I asking for your organisation's support for another year but I would ask you to tell colleagues about the work we are doing at HDN...the more members we have, the more we can do to support you!

Best wishes



Clifton Robinson, Chief Executive HDN

For further information on any of the above, please email me at Clifton@housingdiversitynetwork.co.uk

To follow the view of the HDN Chair, please visit the Chair's Blog on www.housingdiversitynetwork.co.uk

Quick Links

EA & D NEWS

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Equality & Diversity News.

Housing associations are calling on others in the sector to help the homelessness charity Shelter as it struggles to hold on to its specialist advisors because of legal aid cuts.

Shelter forced to close advice offices

Inside Housing, 31 January 2013

Homelessness charity Shelter has announced that it will have to close 10 of its housing advice offices due to the cuts to legal aid. The changes to legal aid mean that the charity will lose half of its funding for its face-to-face advice services. The charity is trying to keep redundancy numbers as low as possible and provide advice via their helpline and website. The offices which will close are in Rotherham, Ashford, Chatham, Dover, Milton Keynes, Cheshire, Gloucester, Somerset, Hertfordshire and Cumbria.

[http://www.insidehousing.co.uk/care/shelter-forced-to-close-advice-offices/6525582.article?](http://www.insidehousing.co.uk/care/shelter-forced-to-close-advice-offices/6525582.article?utm_medium=email&utm_source=Ocean+Media+&utm_campaign=2127983_IH+Care+5.2.13&dm_i=1HH2,19LYN,81190P,4AJ5I,1)

[utm_medium=email&utm_source=Ocean+Media+&utm_campaign=2127983_IH+Care+5.2.13&dm_i=1HH2,19LYN,81190P,4AJ5I,1](http://www.insidehousing.co.uk/care/shelter-forced-to-close-advice-offices/6525582.article?utm_medium=email&utm_source=Ocean+Media+&utm_campaign=2127983_IH+Care+5.2.13&dm_i=1HH2,19LYN,81190P,4AJ5I,1)

Procurement act comes into force

Inside Housing, 1 February 2013

The Public Services (Social Value) Act has now come into force and so housing providers are legally required to consider the social impact of their procurement decisions. Providers must now consider the social, environmental and economic impact on communities when they buy services. The act aims to lead to more socially responsible businesses and charities delivering public services.

[http://www.insidehousing.co.uk/regulation/procurement-act-comes-into-force/6525588.article?](http://www.insidehousing.co.uk/regulation/procurement-act-comes-into-force/6525588.article?utm_medium=email&utm_source=Ocean+Media+&utm_campaign=2123224_IH+Tenancy+management+4.2.13&dm_i=1HH2,19IAG,81190P,4A6K7,1)

[utm_medium=email&utm_source=Ocean+Media+&utm_campaign=2123224_IH+Tenancy+management+4.2.13&dm_i=1HH2,19IAG,81190P,4A6K7,1](http://www.insidehousing.co.uk/regulation/procurement-act-comes-into-force/6525588.article?utm_medium=email&utm_source=Ocean+Media+&utm_campaign=2123224_IH+Tenancy+management+4.2.13&dm_i=1HH2,19IAG,81190P,4A6K7,1)



[http://www.insidehousing.co.uk/tenancies/benefit-pilots-in-funding-crisis/6525565.article?](http://www.insidehousing.co.uk/tenancies/benefit-pilots-in-funding-crisis/6525565.article?utm_medium=email&utm_source=Ocean+Media+&utm_campaign=2123224_IH+Tenancy+management+4.2.13&dm_i=1HH2,19IAG,81190P,4A6K7,1)

Benefit pilots in funding crisis

Inside Housing, 1 February 2013

Research by London Councils for Inside Housing has revealed that the four boroughs which are trialling the £500/week benefit cap could spend their whole share of an emergency hardship fund before the cap is even rolled out nationwide. Nearly 5,000 households will be affected across the four boroughs and while the councils will receive £8.16 million in discretionary housing payments in 2013/14, the cost of 'topping up' rents will be £22.4 million. The councils will be forced to move people to cheaper areas or obtain more funding.

[http://www.insidehousing.co.uk/tenancies/benefit-pilots-in-funding-crisis/6525565.article?](http://www.insidehousing.co.uk/tenancies/benefit-pilots-in-funding-crisis/6525565.article?utm_medium=email&utm_source=Ocean+Media+&utm_campaign=2123224_IH+Tenancy+management+4.2.13&dm_i=1HH2,19IAG,81190P,4A6K7,1)

[utm_medium=email&utm_source=Ocean+Media+&utm_campaign=2123224_IH+Tenancy+management+4.2.13&dm_i=1HH2,19IAG,81190P,4A6K7,1](http://www.insidehousing.co.uk/tenancies/benefit-pilots-in-funding-crisis/6525565.article?utm_medium=email&utm_source=Ocean+Media+&utm_campaign=2123224_IH+Tenancy+management+4.2.13&dm_i=1HH2,19IAG,81190P,4A6K7,1)

Paradigm helps set up social landlord in Africa

Inside Housing, 1 February 2013

A social landlord in England has become the first to invest in forming a new housing association in Africa. Paradigm Group has partnered with the charity Homeless International and The Centre for Community Initiatives to set up a housing scheme for homeless slum dwellers in the capital of Tanzania, Dar-es-Salaam. The scheme will build homes for people evicted from an informal settlement close to the city. The scheme, Affordable Housing Solutions is looking for further investment from other landlords.

[http://www.insidehousing.co.uk/regulation/paradigm-helps-set-up-social-landlord-in-africa/6525563.article?](http://www.insidehousing.co.uk/regulation/paradigm-helps-set-up-social-landlord-in-africa/6525563.article?utm_medium=email&utm_source=Ocean+Media+&utm_campaign=2127983_IH+Care+5.2.13&dm_i=1HH2,19LYN,81190P,4AJ5I,1)

[utm_medium=email&utm_source=Ocean+Media+&utm_campaign=2127983_IH+Care+5.2.13&dm_i=1HH2,19LYN,81190P,4AJ5I,1](http://www.insidehousing.co.uk/regulation/paradigm-helps-set-up-social-landlord-in-africa/6525563.article?utm_medium=email&utm_source=Ocean+Media+&utm_campaign=2127983_IH+Care+5.2.13&dm_i=1HH2,19LYN,81190P,4AJ5I,1)

[DWP rules out changes to bedroom tax](#)

[Home swap service to tackle welfare reform](#)

[Government backtracks on pensioner bedroom tax](#)

[NHS and housing 'should work closer together'](#)

[Families could be paid to move out of London](#)

Tenants offered shopping vouchers for timely rent

Inside Housing, 5 February 2013

A midlands housing association, Orbit Group is offering shopping vouchers as an incentive to tenants to prepare for welfare reform. The scheme Pro Points rewards tenants for good behaviour and paying their rent on time. The housing association says that the scheme has reduced rent arrears by £500,000 since 2010 and is now being used to encourage tenants to change the way they pay their rent. Tenants who set up direct debits or who save money in preparation for benefit changes are awarded Pro Points which can be exchanged for shopping vouchers. The Group refused to say how much the scheme is costing to implement.

http://www.insidehousing.co.uk/tenancies/tenants-offered-shopping-vouchers-for-timely-rent/6525613.article?utm_medium=email&utm_source=Ocean+Media+&utm_campaign=2146708_IH+Tenancy+management+11.2.13&dm_i=1HH2,1A0ES,81190P,4B VVJ,1

Wider measures needed to cut care costs

Inside Housing, 12 February 2013

Housing groups have called for wider measures to improve services for elderly people following the government announcement that the cost of care will be capped at £75,000. The cap will be introduced from 2017. The government also revealed that the threshold at which an individual qualifies for state help will be increased to those with assets worth less than £123,000. The National Housing Federation welcomed the move but stressed that investing in housing could help relieve pressure on the care system as a whole.

http://www.insidehousing.co.uk/care/wider-measures-needed-to-cut-care-costs/6525711.article?utm_medium=email&utm_source=Ocean+Media+&utm_campaign=2151836_IH+Care+12%2f2%2f13&dm_i=1HH2,1A4D8,81190P,4C920,1

Landlord sets up IT course for tenants

Inside Housing, 14 February 2013

Whitefriars housing association in Coventry has set up an IT course for tenants with a local college, in what it claims is a national first. The course covers subjects such as using the internet, accessing public services, and understanding the impact of welfare reform. The course is open to anyone in Coventry, but has been designed specifically for Whitefriars tenants, and is free for people claiming benefits or tax credits. Darren Wood, communications manager at Whitefriars, said: 'There are various courses to teach people how to get online, but as far as we're aware this is the first time that a housing association has helped to devise a

course which is specifically relevant for local people.'

http://www.insidehousing.co.uk/tenancies/landlord-sets-up-it-course-for-tenants/6525744.article?utm_medium=email&utm_source=Ocean+Media+&utm_campaign=2170874_IH+Tenancy+management+18%2f2%2f13&dm_i=1HH2,1AJ22,81190P,4DL7S,1

Housing sector urged to support troubled Shelter

Inside Housing, 15 February 2013

Housing associations are calling on others in the sector to help the homelessness charity Shelter as it struggles to hold on to its specialist advisors because of legal aid cuts. London & Quadrant and Thames Valley Housing Association are calling on 100 housing associations to contribute to funding Shelter specialist advisors. Geeta Nanda, chief executive of Thames Valley, said, 'Shelter has strong and historic links with the housing association world, and is a well-known brand that people turn to first for help. It is not just our residents that need this advice and support but those who don't have a proper home.' David Montague, chief executive of L&Q, said: 'Shelter's pioneering work to create new models of funding and help for vulnerable people has been crucial to our development and that of the whole housing movement.'

http://www.insidehousing.co.uk/care/housing-sector-urged-to-support-troubled-shelter/6525786.article?utm_medium=email&utm_source=Ocean+Media+&utm_campaign=2177024_IH+Care+and+Support+19.2.13&dm_i=1HH2,1A NSW,81190P,4E1FU,1

Charity bond to help house 250 disabled people

Inside Housing, 15 February 2013

The housing arm of the charity Mencap will raise £30 million to house 250 people with learning disabilities through the UK's largest ever charity bond. The charity's subsidiary Golden Lane Housing subsidiary plans to raise an initial £10 million before the end of April, with a further £20 million targeted in the next financial year. Alastair Graham, director of GLH, said 'The bond is a new way of raising capital as there is very little grant available from local authorities and PCTs.' Sustainable bank Triodos is advising on the bond. Investors, which are expected to include charitable funds, will receive a return of 4 per cent.

http://www.insidehousing.co.uk/charity-bond-to-help-house-250-disabled-people/6525740.article?utm_medium=email&utm_source=Ocean+Media+&utm_campaign=2177024_IH+Care+and+Support+19.2.13&dm_i=1HH2,1ANSW,81190P,4E1FU,1

MPs call for social landlord role in ASB forum

Inside Housing, 18 February 2013

The Home Affairs committee which has scrutinised new anti-social behaviour measures has called for social landlords to be directly involved in coordinating a new national forum. The forum will collect best practice on anti-social behaviour issues to identify approaches which reduce anti-social behaviour. The move to include housing organisations in the national standardisation of ASB measures was welcomed by the Social Landlords Crime and Nuisance Group.

http://www.insidehousing.co.uk/tenancies/mps-call-for-social-landlord-role-in-asb-forum/6525791.article?utm_medium=email&utm_source=Ocean+Media+&utm_campaign=2170874_IH+Tenancy+management+18%2f2%2f13&dm_i=1HH2,1AJ22,81190P,4DL7S,1

Watchdog urged to shut down payday lenders

Inside Housing, 19 February 2013

Citizens Advice is urging the Office of Fair Trading to use new powers to suspend the licences of four payday loan companies to stop them operating. Problems with the four companies, which Citizens Advice has refused to name, include levying inflated fees and charges, continuing to take money even after a debt has been paid off, and obstructing customers from making repayments online or over the phone then charging late fees. The OFT now has the power to immediately suspend the consumer credit licence of companies if it is urgently necessary to protect consumers. Up until now if the OFT wanted to revoke a firm's consumer credit licence it could continue operating while any appeal process was ongoing, which can take years.

http://www.insidehousing.co.uk/tenancies/watchdog-urged-to-shut-down-payday-lenders/6525802.article?utm_medium=email&utm_source=Ocean+Media+&utm_campaign=2197603_IH+Tenancy+management+25.2.13&dm_i=1HH2,1B3OJ,81190P,4FJ0Z,1

DWP rules out changes to bedroom tax

Inside Housing, 22 February 2013

The Department for Work and Pensions has insisted there will be no change to the bedroom tax. The BBC reported that the work and pensions secretary has asked officials to look again at how the bedroom tax will affect disabled people. However the DWP press office said: 'No change in spare bedroom policy, as with all reforms we will monitor closely as it comes in this April.' A court of appeal ruling last May found that the Housing Benefit Regulations 2006 were discriminatory because they do not allow benefit for an extra room where people cannot share because of disabilities. DWP is seeking to overturn the ruling, which lawyers warn could force changes to the

bedroom tax policy.

http://www.insidehousing.co.uk/tenancies/dwp-rules-out-changes-to-bedroom-tax/6525867.article?utm_medium=email&utm_source=Ocean+Media+&utm_campaign=2197603_IH+Tenancy+management+25.2.13&dm_i=1HH2,1B3OJ,81190P,4FJ0Z,1

Home swap service to tackle welfare reform

Inside Housing, 22 February 2013

Social landlords are planning to set up a national mobility scheme to help tenants move house in order to avoid the impact of the government's welfare reforms and to find work. Under the scheme, landlords in high-demand areas will work with those in areas of low-demand to see whether tenants can be moved. It is hoped the scheme, which will build on a number of existing projects, will lead to 150 moves a year initially and 1,000 a year in later years. A proposal document by housing association Circle and non-profit company Home Connections suggests the service could help those hit by the bedroom tax and benefit caps and those who want to move for work, who are homeless or who are living in overcrowded conditions.

http://www.insidehousing.co.uk/tenancies/home-swap-service-to-tackle-welfare-reform/6525847.article?utm_medium=email&utm_source=Ocean+Media+&utm_campaign=2197603_IH+Tenancy+management+25.2.13&dm_i=1HH2,1B3OJ,81190P,4FJ0Z,1

Government backtracks on pensioner bedroom tax

Inside Housing, 22 February 2013

The Department for Work and Pensions has pledged to protect some of the pensioners that could be hit by the bedroom tax. Research commissioned by Inside Housing revealed thousands of pensioners could be affected by the bedroom tax - even though the government had previously maintained it would only affect benefit claimants of working age. The DWP stated that mixed-age couples, where one is under and one over pension credit age, will be hit by the bedroom tax when it is rolled into the new universal credit from October if they are currently claiming benefits. However the department has backtracked and said it will ensure existing mixed-age claimants are fully protected from having to pay the tax.

http://www.insidehousing.co.uk/tenancies/government-backtracks-on-pensioner-bedroom-tax/6525843.article?utm_medium=email&utm_source=Ocean+Media+&utm_campaign=2197603_IH+Tenancy+management+25.2.13&dm_i=1HH2,1B3OJ,81190P,4FJ0Z,1

NHS and housing 'should work closer together'

Inside Housing, 27 February 2013

The deputy medical director of the new NHS commissioning board has called for better collaboration between housing providers and the health sector.

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Professor Steve Field, who also chairs the national inclusion health board, told delegates at a National Housing Federation conference: 'I think the links between us need to be made very clear and there needs to be better collaboration and integration of services.' He added, 'I've found more ideas to innovate healthcare in the housing sector than I've found in the health sector.' He also criticised the lack of involvement of housing associations on new health and wellbeing boards, which are intended to allow social care representatives, local authority staff and health providers meet to discuss local health needs.

<http://www.insidehousing.co.uk/care/nhs-and-housing-should-work-closer-together/6525919.article>

Families could be paid to move out of London

Inside Housing, 27 February 2013

Brent Council in London council is considering offering large families payments of £6,500 to move out of the borough. The council is examining the proposal for a scheme under which 'large families... where their tenancy cannot be sustained in Brent in the long term due to family size and circumstance' would be offered a one-off payment of £6,500 to relocate outside the borough. The council spokesperson said: 'For some of these people, a move to a more affordable part of the country may be their only option if they are unable to find work, and therefore the use of DHP funds to help them to achieve this will directly help them to alleviate their hardship, while being more cost-efficient than paying DHP to maintain them in more expensive accommodation which is unsustainable in the long-term.'

<http://www.insidehousing.co.uk/tenancies/families-could-be-paid-to-move-out-of-london/6525928.article>

Publications

The University of Birmingham's Third Sector Research Centre has found that the government's £5 billion flagship work programme is failing those people furthest from the labour market.

When maternity doesn't matter

Maternity Action and Refugee Council, February 2013

A report from the charities Maternity Action and Refugee Council has found that the health of pregnant women and their babies is being put at risk by the UK Border Agency's policy of moving asylum seekers around the country. The report states that asylum seeking women in the UK have high risk pregnancies because of physical or mental health conditions because they have fled torture, sexual violence and female mutilation in their own countries and are suffering depression, flashbacks and suicidal thoughts. Moving pregnant women can take them away from essential healthcare they may have been receiving and from the father of their baby leaving them to give birth in isolation. Shān Nicholas, interim chief executive at the Refugee Council, said: 'The UKBA must stop sending pregnant women to live in new cities unless all risks have been considered and adequate healthcare arrangements have been made.'

<http://www.refugeecouncil.org.uk/assets/0002/6402/>

[When Maternity Doesn't Matter - Ref Council Maternity Action report Feb 2013.pdf](#)

Does sector matter? Understanding the experiences of providers in the work programme

Third Sector Research Centre, February 2013

The University of Birmingham's Third Sector Research Centre has found that the government's £5 billion flagship work programme is failing those people furthest from the labour market. The report says that providers 'cream off' those easiest to get into employment and 'park' those that are hardest to help. The scheme works through paying by results and although the government will give higher payments for harder-to-help clients, the research found that there was 'no evidence as yet that these differential payments had incentivised providers to work with harder to help customers – in part because the categories did not correspond to the groups they perceived to be hardest to help'.

<http://www.tsrc.ac.uk/LinkClick.aspx?fileticket=oJrkSIkyQyg=>

Challenging times, changing lives

Riverside, February 2013

Liverpool-based housing association Riverside has published a report which warns that welfare reforms will fail to result in positive changes unless the government and social landlords increase support services for tenants. The report is the first six-monthly report in a three-year study looking at how 20 of the 54,000-home landlord's tenants across the country cope with welfare reform, the economic situation and government spending cuts. The report said: 'The results of this initial study suggest introducing serious additional and financial and social pressures onto families in this situation is unlikely to result in positive change unless households are also offered substantially increased support services.'

[http://www.riverside.org.uk/PDF/Longitudinal FULL report Final v2.pdf](http://www.riverside.org.uk/PDF/Longitudinal_FULL_report_Final_v2.pdf)

Fulfilling Potential: Building a deeper understanding of disability in the UK today

Department for Work and Pensions, February 2013

The Department for Work and Pensions (DWP) has published 'Fulfilling Potential: Building a deeper understanding of disability in the UK today' which aims to provide an analysis of the current evidence on disability in the UK, inform public understanding, and drive a change in attitudes. The evidence is structured around the Fulfilling Potential: Next Steps themes of early intervention; choice and control and inclusive communities.

<http://odi.dwp.gov.uk/docs/fulfilling-potential/building-understanding-main-slide-deck.pdf>

Not just a number

Care Quality Commission, February 2013

The Care Quality Commission (CQC) has published a report on home care services. The report shows that good care is being delivered, but a minority of people are affected by late or missed calls, lack of continuity of care workers, poor care planning and more. The report looked at whether people receiving care at home are treated with dignity and respect, have a choice about the care they receive and benefit from effective systems to keep them safe.

http://www.cqc.org.uk/sites/default/files/media/documents/9331-cqc-home_care_report-web_0.pdf

Racial violence: facing reality

Institute of Race Relations, February 2013

The Institute of Race Relations has published a report on how racial violence is shaping the UK. The report warns that attacks on BME individuals are spreading to new areas of the country as populations swiftly change under the impact of globalisation and austerity measures. The report points to the potential dangers

in 'decanting' those affected by the benefits cap to towns and cities which have little history of 'diversity'. Attacks are often taking place in communities where BME families or workers are isolated, where there are limited support services, and such experiences often go unrecorded and become part of a repeat pattern.

<http://www.irr.org.uk/wp-content/uploads/2013/02/Racial-violence-facing-reality.pdf>

What is the relationship between poverty and ethnicity in Northern Ireland?

Joseph Rowntree Foundation, February 2013

A study published by the Joseph Rowntree Foundation has examined the evidence on how people across different ethnic groups in Northern Ireland experience poverty and how this affects their access to work and support, including key services. Northern Ireland has seen increasing political stability and progress in racial equalities legislation and policies. However, not all people benefited equally from economic success, or have had the same experiences following the financial crisis.

<http://www.jrf.org.uk/sites/files/jrf/poverty-ethnicity-northern-ireland-full.pdf>

DNA: Diversity Network Accreditation

Do you feel that equality and diversity is important? Do you want people to know your organisation has a fantastic track record of knowing your customers?

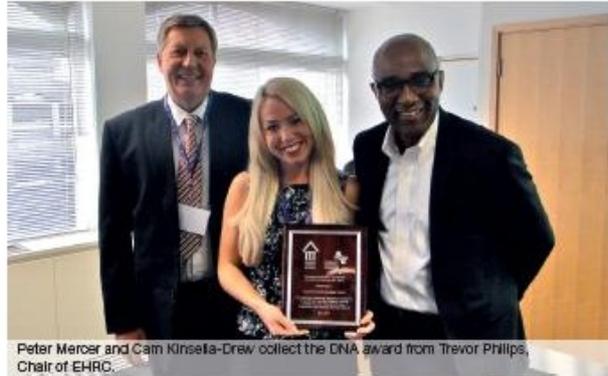
If you want an accreditation that is uncomplicated, un-intrusive yet comprehensive you need the **Diversity Network Accreditation**.

We all want to improve our customer's lives, by delivering excellence through genuine partnerships. HDN have developed a forward thinking and outcome based accreditation model, preparing you for significant change and future success.

The accreditation is assessed by HDN Associates and moderated by a sub group of multi-skilled professionals, consisting of practitioners in housing and employment, members of the HDN Board and staff.

It encompasses the requirements of the Equality Act 2010, Human Rights Guidance, the CIH Equality Charter and also considers the opportunity to address new inequalities, new vulnerable groups and more holistic thinking to complement community needs and strategies.

For more information, to find out about the business case and community impact, please contact our office and we will be happy to help: info@housingdiversitynetwork.co.uk or 0870 143 2732 www.housingdiversitynetwork.co.uk



Peter Mercer and Cam Kinsefa-Draw collect the DNA award from Trevor Phillips, Chair of EHRC.



DIVERSITY
NETWORK
ACCREDITATION

... access to work ... supporting vulnerable people ... welfare reform ... customer profiling ... worklessness ... engaging with hard to reach customers ...



National Housing Diversity Network Accreditation (DNA)

We all want to improve our customers lives, through genuine partnerships, by delivering excellence. HDN have developed a forward thinking and outcome based accreditation model, preparing you for significant change and future success.

Contact us now to find out more about DNA.

www.housingdiversitynetwork.co.uk

0870 143 2732

dna@housingdiversitynetwork.co.uk





Practitioner Group Updates

If you or any of your colleagues are interested in joining any of the groups, please contact carla@housingdiversitynetwork.co.uk. As a practitioner you are welcome to attend any of the meetings and be added to all 3 email groups.

Dates for the next meetings are:

North West Equality & Diversity Network for Housing Practitioners

The next Network Group meeting will be held on **10th April 2013** at Golden Gates Housing Trust, Cheshire

Yorkshire and East Midlands Diversity Discussion Forum

The next meeting will be held on **24th April 2013** at Wakefield & District Housing, Castleford

North East Equality & Diversity Network for Housing Practitioners

The next meeting will be held on **22nd April 2013** at East Durham Homes, County Durham

South & South West Equality & Diversity Forum

The next Forum meeting will be held on the **5th June 2013**, venue to be confirmed.

Upcoming Events

- **Equalities & Welfare Reform Launch Event**
26th April 2013, Cornerhouse, 70 Oxford Street, Manchester
(For more information please contact info@housingdiversitynetwork.co.uk)
- **The National Housing Federation's Care and Support Conference and Exhibition 2013**
9 - 10 July 2013, The Palace Hotel, Manchester
Please click on the following link for the full programme and to book a place,
http://www.housing.org.uk/events/find_an_event/care_and_support/hcs0713.aspx



Centre for Local
Economic Strategies

The Housing Diversity Network's Equality & Diversity Briefings are produced in association with the Centre for Local Economic Strategies (CLES). For further information on CLES please visit their website at www.cles.org.uk, contact Matthew Jackson on 0161 233 1928 or email

Matthewjackson@cles.org.uk